

DCM Southern Europe

Mission and Functions of Technical Assessment Group

June 2000

One Team - One Focus



DCM Southern Europe TAG Mission and Functions

- IAW DCMC Policy Letter 97-26, TAG organia three separate teams:
- Assistance and Assessment Team
- Special Process Team
- Corporate Team
- Structured to provide technical expertise to
- Expertise to Operations personnel
- Assistance to resolve problems
- Continuously improve processes

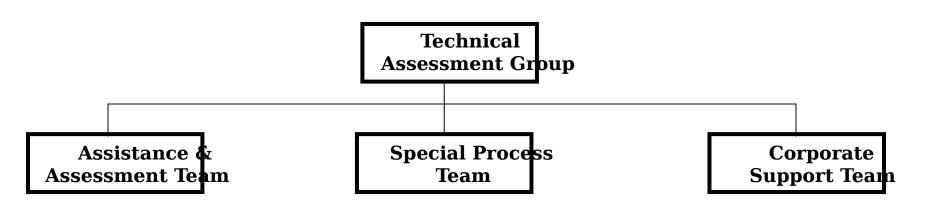


Mission Objectives

- To provide technical expertise, operational assessment, and corporate support in the execution of DCMA's mission
 - Provide technical expertise to Operations personnel
 - Provide assistance to resolve issues and problems
 - Continuously improve processes
- Measures of success include:
 - Improved customer satisfaction
 - Improved process quality
 - Reduced cycle times
 - Reduced costs



Required Structure - DCMC Policy 97-2



- Process expertise (Process Champi
- Policy implementation
- Assistance and assessment reviews
- Operational consistency
- Specialized training
- Contract Audit Follow-up oversight
- Compliance review of Management Control Program
- Manage Bellringers
- \bullet Coordinate Hotlines, Congressionals, & other
- special investigations
- Implementation of new initiatives
- Perform technical analysis of data
- Integrate best practices

ralized manager for processes which require a ple CMO focal point for external customers

- Single CMO focal point for processes that are performed by a small number of personnel for the benefit of the CMO
- Manages the Customer Priority List programs
- Coordinates with CMO Operations to obtain data for responses to inquiries from customers

- Performs system reviews and/or supports multiple teams with Operations
- Performs property/plant clearance functions
- •Performs pricing functions



How our TAG is Structured . . .

- Consists of one Team
- Assigned Personnel Dual Hatted
- Includes selected Operations-Type Functions:
 - Earned Value Management
 - Configuration management
 - Technical Support to Negotiations
 - Program Integrator for DTRA



DCM Southern Europe TAG

- Functions performed throughout the CMO:
 - NDT administration
 - PLAS
 - Performance Planning
 - Unit Cost
 - Business Cases
 - Internal Customer Survey



Assistance and Assessment

USA

ICS DIRAMS Unit Cost

PIO MMR

MCAP

Bell Ringers

Performance Plan

Business Cases

SICM Data Manager Process Expertise Policy Implementation

Assistance and Assess, Reviews

Hot-lines/Congressional/Spec. Invest.

Tech. Anal. Of Data(PLAS, Metrics)

New Inititiative Implementation

Integrates Best Practices

Operational Consistency Specialized training CAFU Oversight

TAG Function Matrix

SICM Data Transport.

Specialist

Matrixed

Personnel

TAG FUNCTIONS	BPA	Computer Engineer		 Plant Clearance	Mgmt. Assistant		SICM I Mgr.



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TAG FUNCTIONS	BPA	General Engineer	Computer Engineer	Contract Admin.	Property Admin. (2)	Plant Clearance	Industrial Specialist	Mgmt. Assistant	Admin. Assistant	Qual. Assur. Spec. (2)	SICM Data Mgr.	Transport. Specialist	Matrixed Personnel
Special Process													
Special Process CAO Focal Point													
* NDT													
* Preaward Surveys													
* PQDRs/GIDEP													
* Specialized Safety													
* Software Surveillance													
* PBAM													
* NASA Support													
* IASO													
* Configuration Management													
* TSNs													
* Customer Outreach													
* EVMS													
Manage CPL from CMO perspective													
Coordinate with Ops on Data Inquiries													



TAG FUNCTIONS	BPA	General Engineer		Contract Admin.	Contract Price Anal.	Property . Admin. (2)	Plant Clearance	Industrial Specialist	Mgmt. Assistant	Admin. Assistant	Qual. Assur. Spec. (2)	SICM Data Mgr.	Matrixed Personnel
Corporate Support													
Systems Reviews													
Property													
Plant Clearance								_					
Pricing													
Transportation and Packaging													
Terminations													
CPSR													
Other													
ATAAPS													
General Clerical													
		Function (Performed										
		■ Delegated	Function										



Travel Budget

- Budget allocated by GGM on an as needed basis
- FY 00 Dollars to-date used by TAG personnel \$75,815
- Purpose:
 - MCRs
 - Hazardous shipments
 - Contractor conference
 - Property/plant clearance surveys
 - Mission and function reviews
 - Engineering/quality reviews



Effectiveness Overall Assessment

- Highly effective (although 7 new employees since January)
- IOA validated MCR observations/findings
- Heavy involvement in problem resolution
- Continuous improvement